



Adventure Play Frequently Asked Questions

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1. Adventure Play

Adventure Play is a fantastic indoor play area that allows children up to the age of 11 years old to experience exciting obstacles and activities in a fun and safe environment.

2. Where is Adventure Play located?

Adventure Play is located to the rear of the building, just past the main reception desk.

3. What is the Adventure Play made of?

It is built up of various soft play activities, tunnels, climbs, etc., all on different levels to suit each age group up to 11 years old. We have a section for babies, toddlers, and children.

4. How much does it cost?

For up to date prices and availability, please visit reception or book online at <http://www.summitindooradventure.co.uk> .

All our activities are also available for exclusive hire, corporate use, birthday parties, and any other celebration. Just contact the centre to discuss your requirements.





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5. Do I need to book in advance?

We recommend that you book in advance, as we are particularly busy at peak times, which tend to be during evenings, weekends, and school holidays. Simply use our online booking system at <http://summitindooradventure.co.uk>.

Full pre-payment will be taken at the time of booking, and a cancellation policy applies for all bookings.

6. What should I wear?

When deciding what to wear, you need to consider that there is a good chance that you will get hot and sweaty. We also do require that socks are worn at all times during use of the Adventure Play.

You may want to bring a change of clothes which you can change into after your experience.

7. What time do I need to arrive?

You can arrive anytime from the start of your allocated time, as each session is for 2 hours of play, which helps us manage occupancy in the play area to keep it safe and fun.

8. Are there any restrictions?

To ensure people's safety, we monitor the behaviour of all children in the play area, and will remove anybody that we feel is putting themselves or others at risk. We also ask that each child remains in their appropriate age zone and ask that parents/guardians to supervise this. Children must be supervised by a parent or guardian over the age of 18 at all times.

9. Is there storage for personal belongings?

For the duration of your experience, we are able to provide limited space for the storage of valuables in lockers, (£1 Refundable Coin), which are available on a first come first serve basis.

10. How long does the session last?

Your session lasts for 2 hours from the start of your allocated time. However, during quieter times this rule is relaxed, as long as occupancy restrictions are not exceeded.





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11. What are the opening times?

The Adventure Play is open Monday to Sunday every week, and opening times vary depending on the time of year. Slightly different times may be operative during holidays. Please visit the website and/or reception desk for up to date availability.

We are also able to open the Adventure Play during other periods, subject to minimal numbers.

12. Can family and friends watch people participate?

Parents/ Guardians of participating children must supervise their children from within the Play fencing, the Play is also visible from our café area.

13. Is there anything else I can do at the Summit during my visit?

We are delighted to offer many more indoor activities at the Summit, including Extreme Skate and BMX Park, Ten Pin Bowling, Adventure Climbing, and Aerial Trek, as well as our excellent restaurant and bar.

We advise that any additional activities are pre-booked prior to arrival to avoid disappointment.

14. What happens in adverse weather conditions?

We are indoors, so whatever the weather this can be experienced at all times.

15. What is the cancellation policy?

Customers providing 24 hours' notice are able to transfer a booking to an alternative date and time at the same venue by contacting by phone or in person at the Summit Indoor Adventure.

Failure to provide 24 hours' notice will result in the full activity fee being forfeited. Transfers cannot be conducted online. All booking transfers are subject to availability.

If an activity is cancelled due to circumstances beyond our control, customers will be entitled to transfer their booking to an alternative day or time. Transfers cannot be conducted online. All booking transfers are subject to availability.

For parties, corporate, school or group bookings of more than 10 people a minimum of two weeks' notice is required to amend a booking, after this time you will not be able to reschedule your activity.

You are advised to arrive at least 30 minutes prior to your activity start time.





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16. Do children need to be supervised?

Yes, and adult (over 18 years), must accompany children aged 12 years and under, and accept responsibility for ensuring that any minors in his or her care play safely within the facility.

Under no circumstances must children be left unsupervised. If such an incident occurs, then these children will be removed from the facility along with any accompanying adults, and in all cases, NO refund will be offered.

A disclaimer must be signed before entry to The Adventure Play by a parent or guardian over 18 years old.

17. Can I bring my camera/ camcorder?

Yes, you can! However, for safety reasons we ask that all pictures/videos are taken from outside The Adventure Play boundary. When you arrive, just ask the ask any member of staff to help you get the best pictures.

18. What if I have a pre-existing medical condition?

Our staff are not medically qualified, and will not stop you using the facility. However, common-sense should prevail, and every participant must sign a disclaimer to confirm that they are physically capable of participating.

